

نعود بحذر



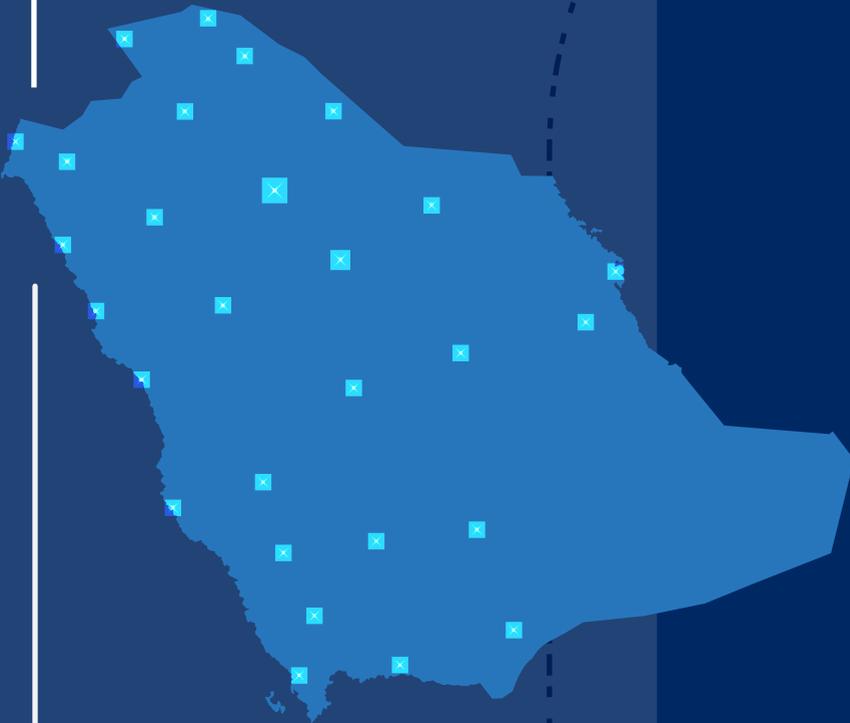
# Passenger Guide

(Domestic flights  
International flights for exceptional categories)

Kingdim of Saudi Arabia

# 28 Airports

Ready to serve passengers!



# Contents

- Passenger obligations during flight resumption phase ( Domestic - International exceptional categories) 03
- The Kingdom's airports & the Civil aviation workforce 04
- Preventive measures taken at the Kingdom's airports upon departure 05
- Preventive measure at the Kingdom's airports upon arrival 07

# Passenger's Obligations

(Domestic - International exceptional categories)



Travel is forbidden for those who don't comply with following



Commitment to medical disclosure during the flight reservation and reporting if there are any symptoms of the emerging corona virus



Attendance before the flight departure time in adequate time



Passengers temperature must be taken at the airport and those with a body temperature exceeding 38 degrees will not be permitted to travel



A commitment to wearing a face mask, at the airport and in the plane, while continuously sterilising one's hands



Keeping a safe social distance 1.5 meters



Those arriving on international flights are obligated to do the following :



Non-Saudis will not be allowed to enter the Kingdom's territory except after submitting evidence that he / she is free of Coronavirus, based on a recent analysis by a reliable and approved authority outside the Kingdom, the date of which was conducted no more than 48 hours from arrival time.



Adherence to the preventive health measures that impose home quarantine for those coming from outside the Kingdom (for Saudis and non-Saudis) according to the required period by the Ministry of Health.



Download and used both Tatmen and Tawaklna applications



No passenger with symptoms of the coronavirus will be allowed to board before the flight

The necessity of knowing and adhering to the health requirements and protocols of the country you want to visit

# The Kingdom's Airports

## & civil aviation workforce

The Kingdom's airports, their workforce, and crews of air transport companies are on the front line of the civil aviation. All the relevant facilities and manpower operating in civil aviation will be subject to measures to combat the spread of the Coronavirus within the Kingdom. According to the precautionary measures set by the General Authority of Civil Aviation in cooperation with the Ministry of Health, the following preventive measures will be taken:



Provide sterilizers throughout the Kingdom's 28 airports.



Require all workers in airports and air crews to have a medical examination.



Require all workers at airports and air crews to disinfect and wear face-masks, gloves and protective shields.



Continuously disinfect all airports.



Disinfect all airplanes used after each flight.

Flights will be scheduled according to a specific time-table to ensure the facilities are disinfected after used by the passengers of each flight.

# Preventive measures

## at airports upon departure



### Before traveling

Attendance before the flight departure time in adequate time

Restrict entry to the airport to travelers only, with the exception of persons accompanying the elderly and people with disabilities.



### Passenger screening

Perform thermal check at airports.

Wear a face mask or other face cover while entering the airport; it is forbidden to travel without wearing a face mask (except the children below 7 years old)



### Disinfecting

Hand-sanitize when entering the terminal.

Disinfect baggage carts continuously after each use, in the disinfection areas.

Disinfection of passport fingerprint print devices after each use



### Glass partitions

Install glass barriers that separate passengers from passport service providers, boarding pass and baggage delivery.

Maintain a space of 1.5 meters between the passengers in the areas of gathering by standing on the indicative floor posters.

# Preventive measures

at airports upon departure



## Seating & Waiting areas

Apply distancing between passengers in the areas of seating and waiting.



## Restaurants, cafes and shopping areas

Apply distancing between passengers for all service providers, restaurants and cafes with a distance of 1.5 meters

Encourage electronic payment means and reduce cash.



## Boarding gates

Service providers must maintain gradual boarding of passengers.

Ensure a space between passengers while standing with a distance of 1.5 meters.



## Passenger boarding bridges, buses, and medical cranes

Disinfect boarding bridges, buses and medical cranes before and after use for each flight.

Apply distancing between passengers while entering the airplane and riding buses.



## Onboard (Inside the plane)

All flight crew and passengers required to wear masks all the time of the flight.

# Preventive measures

at airports upon arrival



## Getting off the plane

Maintain getting passengers off gradually.

Use only 50% of the operating capacity of the boarding bridge/bus.

Wear face masks or other covers.



## Entry to terminals

Provide disinfection devices at the first point of entry to the terminal.

Stand on the indicative floor posters in the terminal's exit path

Provide isolation areas for suspected cases.



## Passport control

Disinfection of passport fingerprint print devices after each use

Setting up protection barriers that separate travelers from passport service providers



## Baggage claim

Stand on the indicative floor posters in the waiting area.

Stand on the indicative floor posters in the gathering areas.

Disinfect baggage carts permanently after each use.



## Exiting terminals

Dispose of face masks and gloves in the trash cans available at the airport.

Place baggage carts in the disinfection area.

Maintain distancing between passengers at the taxi service providers, by a space of 1.5 meters.

