

Passenger Guide

For Domestic Flight Resumption Within The Kingdom
Of Saudi Arabia







28 Airports

Ready to serve passengers!





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Airports & Civil aviation workforce

The Kingdom's airports, their workforce, and crews of air transport companies are on the front line of the civil aviation. All the relevant facilities and manpower operating in civil aviation will be subject to measures to combat the spread of the Coronavirus within the Kingdom. According to the precautionary measures set by the General Authority of Civil Aviation in cooperation with the Ministry of Health, the following preventive measures will be taken:



Provide sterilizers throughout the Kingdom's 28 airports.



Require all workers in airports and air crews to have a medical examination.



Require all workers at airports and air crews to disinfect and wear face-masks, gloves and protective shields.



Continuously disinfect all airports every 3 hours.



Disinfect all airplanes used after each flight.

Flights will be scheduled according to a specific time-table so that the time periods separating the departures or arrivals are not less than 3 hours to ensure the facilities are disinfected after used by the passengers of each flight.



Preventive measures at airports upon departure



Before traveling

Close booking offices at airports and restrict booking to electronic booking only.

Passengers must attend 2 hours before the take-off time.

Restrict entry to the airport to travelers only, with the exception of persons accompanying the elderly and people with disabilities.



Passenger screening

Perform thermal check at airports.

Wear a face mask or other face cover while entering the airport; it is forbidden to travel without wearing a face mask



Disinfecting

Hand-sanitize when entering the terminal.

Disinfect baggage carts continuously after each use, in the disinfection areas.



Glass partitions

Install glass barriers that separate passengers from providers of boarding pass and baggage delivery.

Maintain a space of 2 meters between the passengers in the areas of gathering by standing on the indicative floor posters.



Seating & Waiting areas

Apply distancing between passengers in the areas of seating and waiting, by leaving an empty seat between passengers.

DEPARTURES FLIGHTS

FLIGHT	CATE
AN 135	5
BF 245	22
GH 193	9
AC 172	32
BD 972	21
PG 423	7
KA 533	15
HF 544	19

CHECK-IN →



Restaurants, cafes and shopping areas

Apply distancing between passengers for all service providers, restaurants and cafes, with a space of 2 meters.

Encourage electronic payment means and reduce cash.



Preventive measures at airports upon departure



Boarding gates

Service providers must maintain gradual boarding of passengers.

Ensure a space of 2 meters between passengers while standing.



Passenger boarding bridges, buses, and medical cranes

Disinfect boarding bridges, buses and medical cranes before and after use for each flight.

Apply distancing between passengers while entering the airplane and riding buses.



Onboard (Inside the plane)

Require all the navigators and passengers to wear face masks and gloves all the time of the flight.

Apply distancing by vacant seats between passengers.

Each passenger is permitted to carry one piece on board

TIME	TO	FLIGHT	GATE
18:15	JEDDAH	AN 135	5
18:30	DAMMAM	BF 245	22
18:45	RIYADH	GH 193	9
19:00	JEDDAH	AC 172	32
19:15	HAIL	BD 972	21
19:30	TABUK	FG 423	7
19:45	DAMMAM	KA 533	15
20:00	ALQASIM	HF 544	19

CHECK-IN



Preventive measures at airports upon arrival



Getting off the plane

Maintain getting passengers off gradually.

Use only 50% of the operating capacity of the boarding bridge/bus.

Wear face masks or other covers.



Entry to terminals

Provide disinfection devices at the first point of entry to the terminal.

Perform disinfection by the devices provided.

Stand on the indicative floor posters in the terminal's exit path

Provide isolation areas for suspected cases.



Baggage claim

Stand on the indicative floor posters in the waiting area.

Stand on the indicative floor posters in the gathering areas.

Disinfect baggage carts permanently after each use.



Exiting terminals

Dispose of face masks and gloves in the trash cans available at the airport.

Place baggage carts in the disinfection area.

Maintain distancing between passengers at the taxi service providers, by a space of 2 meters.

Encourage electronic payment means and reduce cash.

ARRIVALS FLIGHTS



TIME	TO	FLIGHT	GATE
18:15	JEDDAH	AN 135	5
18:30	DAMMAM	BF 245	22
18:45	RIYADH	GH 195	9
19:00	JEDDAH	AC 172	32
19:15	HAIL	BD 972	21
19:30	TABUK	FG 423	7
19:45	DAMMAM	KA 533	15
20:00	ALQASIM	HF 544	19



Passenger's Obligations

Passengers must



Buy airline tickets via electronic means only.



Perform thermal check at airports.



Wear a face mask or other covers while entering the airport; it is forbidden to travel without wearing a mask.



Avoid standing close to others while boarding, and in buses and boarding bridges.



Wear a face mask all the time of the flight and while getting off the airplane.



Maintain the safe distance between passengers all the time and at service providers in the arrival airport, by standing on the



Attend 2 hours before take-off.



Hand-sanitize when entering the terminal.



Use electronic payment means and reduce cash.



Make a medical disclosure while booking and in the event of any symptoms of Coronavirus disease.



Each passenger is permitted to carry one piece with him on board

No boarding for passenger showing symptoms of Coronavirus disease before taking off.





Riyadh - Northern Ring Road

King Abdulaziz Center for National
Dialogue (Western Building)